

Payment Verification Steps

Before you can enter Customer Connect you will need a pin number generated by our office or the Call Center. This pin will allow you to log in and change your PIN. You can call 866-901-3212 to request a pin. If you have logged in before, but have forgotten your PIN, click "Forgot PIN?" to request a new one.

1. Go to Customer Connect <https://www.cse.ca.gov/CustomerConnect/login> and select log in

CA.gov California Child Support

Customer CONNECT

Participant ID SSN (No spaces or dashes)

PIN

Forgot PIN?

Login Register

Login

Welcome to Customer Connect

California Child Support Self Service Website

Access @ Your Fingertips

Privacy - Terms

2. Once you are logged in, a case over page will show. Your name will appear at the top. Please note this is the only space your name appears and will not necessarily appear on a print out.

CA .Gov California Child Support

DANIEL [Redacted] Logout

Customer CONNECT

Home Payments Documents Messages Other Party

Home

Appointments

No appointments found

SELECT CASE TO VIEW DETAILS:

Case Number: 200000001819486
Other Party: BEATRIZ [Redacted]

Case Number: 0790122698-01
Other Party: YVETTE [Redacted]

DCSS Home
State Disbursement Unit
Translation Services
Find a Local Office

Contact Us:
(866) 901-3212
TTY: (866) 399-4096

General Information:
(866) 249-0773 (Recording)

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3. Click on the payments tab to continue.

Customer CONNECT

Home **Payments** Documents Messages Other Party

Home

4. Click on Payments I received to view payments received. Payments received will display with the last 20 payments, similar to the image below.

California Child Support

Customer CONNECT

Home Payments Documents Messages Other Party

Payments

Payments I Made **Payments I Received**

Print Page Print By Year Make a Payment

Select the payment date to view more details.

Payment Date	Amount	Payment Type
04/10/2020	\$130.15	INCOME WITHHOLDING ORDER
04/10/2020	\$51.69	INCOME WITHHOLDING ORDER
03/27/2020	\$130.15	INCOME WITHHOLDING ORDER
03/27/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$130.15	INCOME WITHHOLDING ORDER
02/27/2020	\$51.69	INCOME WITHHOLDING ORDER
02/27/2020	\$130.15	INCOME WITHHOLDING ORDER
01/16/2020	\$51.69	INCOME WITHHOLDING ORDER
01/03/2020	\$130.15	INCOME WITHHOLDING ORDER
01/03/2020	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$130.15	INCOME WITHHOLDING ORDER
12/05/2019	\$51.69	INCOME WITHHOLDING ORDER
12/05/2019	\$130.15	INCOME WITHHOLDING ORDER

< 1 2 3 4 5 >

We've made every effort to ensure the information displayed on this page is accurate. However, in the event that the information differs from your records, please call (866) 901-3212.
Payments made prior to May 2006 may not appear on this list.

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5. To print by year simply select Print By Year.



To see tutorial videos scan the QR Code below or [click here](#) from a computer or smart device.

