



**SOLANO
COUNTY**

H&SS, BEHAVIORAL HEALTH DIVISION

FOR IMMEDIATE RELEASE

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Solano County Behavioral Health and Pacific Clinics expand free community-based mobile crisis services in partnership with local law enforcement agencies

SOLANO COUNTY – The Solano County Department of Health and Social Services, [Behavioral Health division](#), in partnership with [Pacific Clinics](#), is pleased to announce the expansion of their free Mobile Crisis Response Program into the cities of Vacaville, Rio Vista, Dixon and unincorporated parts of Solano County. The program's mission is to de-escalate crisis situations, link people to necessary services, and support the care coordination with appropriate agencies. Individuals seeking to access to the Mobile Crisis Response Program can call 911. Calls are handled by trained police department emergency dispatch and is available from 11 a.m. to 10 p.m., Monday through Friday.

"It's a priority for our County that our crisis continuum addresses the recovery needs for our community, as we face the collective trauma the pandemic has caused," says Emery Cowan, Deputy Director for Solano County Behavioral Health. "Our hope is that the individuals we serve, including their families, are able to move beyond their crisis, lead happy and productive lives, and have access to any treatment services they may need."

The Mobile Crisis Response Program, [launched in May 2021](#) in the cities of Fairfield and Suisun City, has since expanded into the cities of Vallejo and Benicia. As the Mobile Crisis Response Program and its offerings continues to grow, so does the involvement with local law enforcement agencies. Pacific Clinics, through its contract with H&SS Behavioral Health, has seen an increase in collaboration between community members, police departments and behavioral health program specialists over the past eight months, with teams responding to 238 community calls.

"We want everyone to have access to quality care," said Mary Sheppard, Regional Executive Director of Pacific Clinics. "The Mobile Crisis Response Program offers timely and necessary services in the County."

The Mobile Crisis Response Program was initially provided by Uplift Family Services, which merged with Pacific Clinics in 2022 to become one of the state's largest nonprofit community-based providers of behavioral health services. Pacific Clinics hires clinicians, case managers and peer support specialists who work in the community as a team to support children, youth, and adults in crisis regardless of language, insurance or immigration status.

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Solano County Behavioral Health is proud to expand this vital program so it can reach more residents. Another critical partner in this service is [Medic Ambulance](#), which supports community transport to prevent individuals in crisis from being transported in a police car, reducing trauma. These services requested by community members, persons served, family members and stakeholders are funded by Solano County and the voter-approved Proposition 63, Mental Health Services Act (MHSA) as described in the [Integrated Three-Year Plan](#).

MEDIA ACCESS TO PHOTOGRAPHS

We invite our media partners to download high-resolution images of the Mobile Crisis Response Program team and members in action. Click <https://pacificclinics.canto.com/s/GMG69?viewIndex=0> to access.

ABOUT SOLANO COUNTY BEHAVIORAL HEALTH

Solano County Behavioral Health assists over 6,000 children, youth and adults each year who are experiencing a psychiatric crisis, addiction, or who have significant mental and emotional disabilities. [Visit our website](#) and on [Facebook](#), [Instagram](#) and [Twitter](#) (@SolanoCountyBH)

ABOUT PACIFIC CLINICS

Pacific Clinics is California's largest community-based nonprofit provider of behavioral and mental health services and supports. Its team of more than 2,000 employees speak 22 languages and are dedicated to offering hope and unlocking the full potential of individuals and families through culturally responsive, trauma-informed, research-based services for individuals and families from birth to older adults. The agency offers services in multiple counties across the state including Alameda, Contra Costa, Fresno, Kings, Los Angeles, Madera, Orange, Placer, Riverside, Sacramento, San Bernardino, San Francisco, Santa Clara, Solano, Stanislaus, Stockton, Tulare and Ventura.

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