



# SOLANO COUNTY QUALITY IMPROVEMENT

## QI INFORMATION NOTICE 22-01

JANUARY 1, 2022

**PURPOSE:** To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels. QI Information Notices (INs) are sent out monthly and posted on our [website](#).

### GENERAL UPDATES

#### **22-01(A) UPDATED VACCINATION REQUIREMENTS FOR BEHAVIORAL HEALTH FACILITIES (COUNTY & CONTRACTOR):**

The State Department of Public Health order dated 12/22/21 requires all staff working in Behavioral Health Outpatient clinics to have a vaccine booster dose by February 1, 2022.

- ◆ **FOR COUNTY PROGRAMS:** Your manager or supervisor will provide you with specific information.
- ❖ **FOR CONTRACTORS:** Please review the [full order here](#) and make determinations about what constitutes a behavioral health clinic and follow mandates for vaccine booster documentation requirements.

For more information on what programs are affected you can review [DHCS BHIN 21-043](#)

#### **22-01(B) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL (COUNTY & CONTRACTOR):**

Last month's QI IN referenced a DHCS IN in DRAFT regarding changes to medical necessity criteria. [This DHCS IN 21-073](#) is now final. As CalAIM rolls out, there will be periodic DHCS INs that will provide official directives. Meetings are also being held with the State for various topics in which information regarding potential CalAIM updates are shared, but this information is still not official.

Solano's QI team will provide guidance on how this will impact MHP processes and workflows. Training is in development and QI will send an announcement when it is available. When changes are to be implemented within Solano MHP, you will hear directly from Solano QI regarding timelines and guidance. To learn more about CalAIM, visit this [link](#)

#### **22-01(C) DHCS TRIENNIAL AUDIT PRELIMINARY FEEDBACK (COUNTY & CONTRACTOR)**

Our Triennial System and Chart Review from DHCS was conducted December 7 -9, 2021. **Thank you to all who made this audit a success!**

Though official steps including the report are still in process, the initial feedback we received was overwhelmingly positive. The system review team highlighted the communication and collaboration between different areas of the MHP, innovative programs and resources within the MHP, and a diversity and equity focus. The chart review team highlighted the thoroughness of documentation and sense of treatment and client progress that came through. Despite a very successful audit we will have some corrective action plan items to work through as a Mental Health Plan and will be reaching out to discuss options on how to address these with all our programs.

#### **22-01(D) QUALITY IMPROVEMENT ANNUAL TRAINING (COUNTY & CONTRACTOR):**

QI's Annual Training will be offered in early February 2022. Elements of documentation training will be included, but there will also a focus on system practices and updates. These trainings will be required for all clinical staff in both County and Contractor programs and will be held on Zoom. A morning and afternoon session will be offered for the adult system of care as well as the youth system of care. An email announcement with registration information will be sent out in the near future from [QualityImprovement@SolanoCounty.com](mailto:QualityImprovement@SolanoCounty.com).

#### **22-01(E) CLINICAL PRACTICE GUIDELINES AVAILABLE TO STAFF AND CLIENTS (COUNTY & CONTRACTOR):**

Solano Clinical Practice Guidelines is a compilation of national standard evidence-based practices (EBPs) and best practices across the children's, youth, and adult system of care. These guidelines are not intended to be mandatory, exhaustive, or definitive and it is recommended that professional judgment is used when determining the most appropriate treatment intervention that is discussed in collaboration with a

client/caregiver and accounts for the client's unique characteristics, culture, and preferences. These guidelines are to be available to both staff and clients – please provide the link below to clients:

- [The Clinical Practice Guidelines are available on SolanoCounty.com](#)

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## **22-01(F) MEDI-CAL RX AND ORDER CONNECT UPDATES (COUNTY & CONTRACTOR)**

As of January 1, 2022, [Medi-Cal RX is "live"](#). You can find the initial information regarding Medi-Cal RX as provided in [QI IN 21-04](#), September 2021.

Prescribers and pharmacies that want access to the Secured Provider Portal need to [register for Medi-Cal Rx](#). This portal provides services for secured chat and messaging, beneficiary eligibility lookup, prior authorization, web claims submission and other features. Current prescribers using Order Connect will not have their process disrupted as verified through Netsmart.

## **AVATAR UPDATES**

No Avatar updates this month

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We look forward to continuing to partner on implementing this and future State and Federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW  
MH Services Manager, Sr., Quality Improvement, Access/Managed Care, Avatar Planning

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## **CONTACT QI:**

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