



# SOLANO COUNTY QUALITY ASSURANCE

## QA INFORMATION NOTICE 24-09

SEPTEMBER 1, 2024

**PURPOSE:** To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels. QA Information Notices (INs) are sent out monthly and posted on our [website](#).

### GENERAL UPDATES

#### 24-09 (A) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL (COUNTY & CONTRACTOR)

**24-09 (A.1) QA Office Hours:** QA Office Hours in September will be Wednesday, September 11, from 9:00-9:30 AM. Please join us and submit questions ahead of time using this [Survey Monkey link](#) that is also in the Outlook invitation or bring your questions to the meeting.

**24-09 (A.2) Add-On Code for Sign Language or Oral Interpretive Services (T1013):** T1013 is an add-on code that can be used in conjunction with other service codes when the staff providing services is interpreting, e.g. bilingual staff, or when an interpreter is used for the service, e.g. Language Link. The code can only be used in conjunction with another service code and the duration of the T1013 add-on time must match or be less than the duration for the primary service code.

T1013 is now available for staff to use in Avatar and for batch upload services. When in the *Individual Progress Note CalAIM23* or the *Medication Progress Note CalAIM23* in Avatar, staff will select T1013 from the Add-On drop down in the form, enter the duration of the add-on in minutes, and then select "Save Add-On Service". The duration of the add on can never exceed the duration of the primary service code being used. The same steps apply to contractors using the *Contractor Service Entry PM* form in Avatar. The batch upload service spreadsheet has also been updated to accommodate the T1013 add-on code.

If you have any additional questions regarding how or when to use this add-on code, please contact [QualityAssurance@SolanoCounty.com](mailto:QualityAssurance@SolanoCounty.com).

#### 24-09 (B) NEW AUTHORITY FOR RELEASE OF RECORDS AND CONSENT FOR TREATMENT FOR MEMBER POLICY AND UPCOMING TRAINING (COUNTY & CONTRACTOR)

Solano County has developed a new policy titled *Authority for Release of Records and Consent for Treatment for Members*. This policy outlines who has authority to release records and consent for treatment for different populations and also reflects recent regulatory updates for minors over the age of 12 and updates to historical processes.

This policy will be rolled out to the system in partnership with Solano County Counsel who will provide additional clarification and guidance regarding releasing of information for minor members. A training will be offered for all County and Contractor staff Thursday, September 26<sup>th</sup> from 9:00 AM – 12:00 PM. All staff are required to either attend the training on Zoom or watch the recorded version soon after as the policy will be implemented once the training occurs. These updates will particularly impact providers working with members under 18 years old. Ongoing additional support will be provided to staff after this initial training as needed.

### AVATAR UPDATES – NO AVATAR UPDATES

We look forward to continuing to partner on implementing this and future state and federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW  
MH Services Manager, Sr., Quality Assurance, Access/Managed Care, Avatar Planning

**CONTACT QA:** [QUALITYASSURANCE@SOLANOCOUNTY.COM](mailto:QUALITYASSURANCE@SOLANOCOUNTY.COM) PHONE: (707) 784-8323 FAX: (707) 427-2774