



SOLANO COUNTY QUALITY ASSURANCE

QA INFORMATION NOTICE 24-01

JANUARY 1, 2024

PURPOSE: To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels.

QA Information Notices (INs) are sent out monthly and posted on our [website](#).

GENERAL UPDATES

Happy New Year to Solano BHP! QA wishes all programs a happy, productive, and safe 2024!

24-01 (A) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL (COUNTY & CONTRACTOR)

24-01 (A.1) Updated BHIN 23-068 Regarding CalAIM Documentation Redesign: DHCS published [BHIN 23-068](#) on November 20, 2023, that rescinds BHIN 22-019 which originally established CalAIM documentation requirements. QA is reviewing the new BHIN and is working on the following: updating policies as needed, identifying any updates needed in Avatar, developing clear guidance on impacts to staff that will be rolled out in a future QA IN. Upon initial review, there do not seem to be any drastic updates but there are potential changes that can be made at this time.

FSP and STRTP Programs: FSP and STRTP programs continue to have full Treatment Plan/Client Service Plan requirements as prescribed by program type. The previous BHIN 22-019 established that a Care Plan for specific services was needed in addition to the Treatment Plan as it had to be embedded within a progress note. BHIN 23-068 rescinded the detail that this information needs to be embedded within a progress note. **This has allowed for FSP and STRTP programs to include all services provided only within their Treatment Plan and not have to complete a separate care plan in a progress note.**

- There are no impacts or changes on the need for non-FSP and non-STRTP programs to have a care plan in place for TCM, ICC, IHBS, TBS, and Peer Support Services. These services needing to be on a plan that is reviewed at least annually remains a requirement.

Contractor Specific: Please fully review [BHIN 23-068](#) to identify any changes needed for your processes, EHRs, and/or policies. Below are 2 areas for further consideration:

1. The specific detail of "Location of Client" is no longer required on each progress note. Please note item "23-12 (A.4) New Location Code Requirements" outlined in [December's QA IN](#) that will capture client/caregiver being in home or not for a telehealth service.
2. Some details regarding care planning have been updated including the care plan no longer being required to be embedded in a progress note. It must be somewhere in the medical record and must easily be shared.

24-01 (A.2) CalAIM Payment Reform Regroup Sessions Follow-Up Resources and Recordings: Thank you for your participation in our Payment Reform Regroup meetings on Wednesday, December 13, and Thursday, December 14, 2023! Resources were emailed to County and Contractor programs. - please ensure that all members of your teams receive the information that was shared. Stay tuned for more information on "QA Office Hours" as we develop that process.

For County Staff/Programs – the following resources were emailed on December 18, 2023, and/or are posted. Please replace any previous versions you may have saved:

- Link to the recording on Vimeo - <https://vimeo.com/895153418?share=copy>
- Updated "Telehealth Location and F2F Codes 12-12-23" posted on [SharePoint BH Documentation Manual Billing Codes](#)
- Updated "Solano Outpatient Program CPT Code List - Rev. 12.08.23" resource posted on [SharePoint BH Documentation Manual](#)

- The only change to previous versions is the addition of the new 99368 Case Conference code for LPHA staff
- Updated "Billing Codes By Provider Type 12-12-23" resource for County staff. posted on [SharePoint BH Documentation Manual](#)
- PDF of the PowerPoint slides that includes links discussed in the meeting

For Contractor Staff/Programs – the following resources were emailed December 15, 2023, and/or are posted. Please replace any previous versions with the current version emailed or posted:

- Link to the recording on Vimeo - <https://vimeo.com/895147145?share=copy>
- Updated "Telehealth Location and F2F Codes 12-12-23" resource that will be updated on [Network of Care](#) soon
- Updated "Solano Outpatient Program CPT Code List - Rev. 12.08.23"
 - The only change to previous versions is the addition of the new 99368 Case Conference code for LPHA staff
- Updated "Billing Codes By Provider Type 12-12-23" resource
- PDF of the PowerPoint slides that includes links discussed in the meeting

24-01 (B) MHP BENEFICIARY HANDBOOK UPDATED AND POSTED (COUNTY & CONTRACTOR)

The updated *MHP Beneficiary Handbook* has been posted on [the Access to Services page on SolanoCounty.com](#) as of January 1, 2024. It is available in English, Spanish, and Tagalog. **All programs will need to print the new version in each language and place in all lobbies – please ensure that old versions are removed.**

24-01 (C) HEALTH INFORMATION EXCHANGE(HIE) INTERNAL OPT-OUT PROCESS (COUNTY & CONTRACTOR):

Item "23-10 (E) Health Information Exchange (HIE)" in [October's QA IN](#) outlines the roll out of SacValley MedShare for adult programs and how clients can opt-out from the HIE as a whole through SacValley MedShare's website. There is an additional process for clients to opt-out of **only** their mental health information being shared.

Adult programs are asked to take the following steps immediately:

- Post the "HIE SacValley MedShare Solano County Opt-Out POSTER" in all lobbies
- Print copies of the "HIE SacValley MedShare Solano County Opt-Out FORM" as 2-sided to keep at the front desk
 - This form should be available in English, Spanish and Tagalog at the front desk of all programs to provide to clients upon request
 - When this form is received from a client:
 - ✓ Ensure that all information is completed
 - ✓ Email to QualityAssurance@SolanoCounty.com for processing
 - ✓ Scan a copy into the client's chart with the category and name as indicated in the footer of the form: MH Confidential – HIE Solano Opt-Out Form

All forms are posted on [the Access to Services page on SolanoCounty.com](#) for all staff.

24-01 (D) CHANGES TO PROCESSES FOR INVOLUNTARY DETENTIONS AND CERTIFICATION HEARINGS (COUNTY AND CONTRACTOR)

DHSC published [BHIN 23-055](#) on October 9, 2023, and details the substantive changes which came about because of AB2275. Some of the legal changes to be aware of include the following:

- **W&I Code Section 5150:** AB2275 clarifies that the 72-hour detainment begins when the person is first detained. Also, it stipulates that Hospital EDs must contact County Patients' Rights if a person is detained longer than 72-hours in the ED.
- **W&I Code Section 5151:** AB2275 clarifies that the 72-hour detainment begins when the person is first detained.

- **W&I Code Section 5256:**
 - First, AB2275 removes the option for intensive treatment hearings to be postponed for 48 hours
 - Second, AB2275 requires a 5150 certification hearing to take place if the person has been detained for 7 days without being admitted to a facility designated by the county for evaluation and treatment. AB2275 also requires the following:
 - The person shall be informed of their rights to obtain assistance to prepare for the hearing and right to judicial review by habeas corpus.
 - The person shall be informed of their right to meet with an attorney or Patient's Rights Advocate
 - The certification review hearing shall be conducted in accordance with W&I Code sections 5256.1, 5256.2, 5256.3, 5256.4, 5256.5, 5256.6 and 5256.7
- **W&I Code Section 5275:** Every person detained under the LPS act has the right to a hearing for their release.
- **W&I Code Section 5350:** AB2275 states that failure to commence trial for conservatorship following the timelines established in 5350 is grounds for dismissal of conservatorship proceedings.
- **W&I Code Section 5354:** Regarding conservatorship investigations, AB2275 requires the conservatorship officer to set forth all available alternatives, including less restrictive alternatives, regardless of whether officer recommends for or against conservatorship.
- **DHCS 1801 "Detainment" form:** As a result of AB2275, DHCS has updated the DHCS 1801 Application for 72-hour detainment form.

The Solano County 5150 online training has been updated. A second video has been added to the training to include the updates to the DHCS1801 "Application for Up To 72-Hours Assessment, Evaluation, and Crisis Intervention of Placement for Evaluation and Treatment". The designation test includes 2 parts that have also been updated, a multiple-choice test and a vignette exam to be completed on the updated DHCS 1801 form. All of these changes are clearly communicated in the training instructions sent to registered participants.

DHCS also published [BHIN 23-067](#) on November 20, 2023. This Information Notice clarifies the importance of reporting requirements for each County and each "designated and approved facility that admits, detains, or provides services to persons pursuant to the LPS Act". These entities are required to submit specific data on a quarterly basis related to individuals detained for 72-hour evaluation and treatment and admitted for 14-day and 30-day periods of intensive treatment, and those admitted for 180-day post-certification intensive treatment. The specific data requirements are found in California W&I Codes, §5402(a)(1-11). The updates in the law, signed by the Governor on July 10, 2023 represented in AB118, also provide authority for DHCS to institute fines, sanctions and penalties against the county and the designated facility if data is not submitted on a quarterly basis.

AVATAR UPDATES - NO AVATAR UPDATES

We look forward to continuing to partner on implementing this and future state and federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW
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