

**MEMORANDUM OF UNDERSTANDING  
BETWEEN SOLANO COUNTY EMERGENCY MEDICAL SERVICES COOPERATIVE  
(SEMSC) and KAISER FOUNDATION HOSPITAL, VACAVILLE**

This Memorandum of Understanding ("Agreement") is made on October 29, 2021 between Solano Emergency Medical Services Cooperative (SEMSC), the entity designated by the Solano County Board of Supervisors as the Local Emergency Medical Services Agency ("Agency"), and Kaiser Foundation Hospital, Vacaville ("Hospital").

**1. Recitals**

- A. The provisions of this Agreement are governed in accordance with the terms of Solano Emergency Medical Services Policies, "Policies", then in effect, as a whole or as individually referenced in this Agreement, which Policies are each incorporated into this Agreement by this reference.
- B. SEMSC needs to designate Hospital as a Primary Stroke Center, governed in accordance with the terms of Solano Emergency Medical Services Policy Memorandum 6613, Solano County Stroke System, "Policy 6613".
- C. Hospital is willing to provide services, equipment and personnel including maintenance of adequate staffing levels, equipment and facilities according to Primary Stroke Center Designation Criteria, governed in accordance with the terms of Policy 6613.
- D. The parties agree to the following provisions.

**2. Term**

The term of this Agreement shall be for a period of three (3) years, commencing on **July 1, 2021** and terminating **June 30, 2024**. This Agreement shall be automatically extended for a period of one year, commencing at **12:01 a.m. on July 1, 2024** and terminating on **June 30, 2025**, upon a finding by SEMSC during year three of this Agreement that Hospital has been in substantial and consistent compliance with the terms of Agreement, all applicable federal, state, and local laws and regulations, SEMSC resolutions, regulations, and policies, and upon payment of the annual designation fee.

**3. Hospital Agreement**

- A. Hospital agrees to accept all SEMSC patients triaged as having strokes and transported to Hospital, and to provide appropriate medical management for the patients.
- B. Hospital agrees to abide by all terms set forth in attached Exhibit A, which is incorporated by this reference.
- C. Hospital agrees to remit an annual designation fee, set forth in Solano Emergency Medical Services Policy Memorandum 3000, "Policy 3000", to the County by July 31<sup>st</sup> of each calendar year during the term of this agreement.

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**4. Insurance**

HOSPITAL shall provide to SEMSC written proof of insurance, or viable program of self-insurance reasonably acceptable to SEMSC, and shall notify SEMSC in advance of any changes material to the coverage required hereunder.

A. HOSPITAL must maintain the following minimum insurance limits:

- |                              |   |  |
|------------------------------|---|--|
| (1) General Liability        | <b>\$2,000,000</b>                      | per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit. |
| (2) Medical Malpractice      | <b>\$2,000,000</b>                      | per occurrence with twice the aggregate limit and a tail coverage of three (3) years.  |
| (3) Automobile<br>Liability  | <b>\$1,000,000</b>                      | per accident for bodily injury and property damage.  |
| (4) Cyber Liability          | <b>\$1,000,000</b>                      | per incident with the aggregate limit twice the required limit.  |
| (5) Professional Liability   | <b>\$2,000,000</b>                      | combined single limit per claim and in the aggregate. Tail coverage of (5) years.  |
| (6) Worker's<br>Compensation | As required by the State of California. |  |

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- B. No representation is made that the minimums shown above are sufficient to cover the indemnity or other obligations of the HOSPITAL under this Agreement.
- C. Other Insurance Provisions  
The general liability and automobile liability policies must contain, or be endorsed to contain, the following provisions:
- (1) SEMSC, its officers, officials, agents, employees, and volunteers must be included as additional insureds. General Liability coverage shall be provided in the form of an Additional Insured endorsement (CG 20 10 11 85 or both CG 20 10 and CG 20 37 if later ISO revisions are used or the equivalent) to HOSPITAL's insurance policy, or as a separate owner's policy. The insurance afforded to the additional insureds shall be at least as broad as that afforded to the first named insured.
  - (2) For any claims related to work performed under this Agreement, HOSPITAL's insurance coverage must be primary insurance with respect to SEMSC, its officers, officials, agents, employees, and volunteers. Any insurance maintained by SEMSC, its officers, officials, agents, employees, or volunteers is excess of HOSPITAL's insurance and shall not contribute to it.
  - (3) Should any of the above described policies be cancelled prior to the policies' expiration date, HOSPITAL agrees that notice of cancellation will be delivered in accordance with the policy provisions, unless replaced with similar coverage.

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**6. Indemnification**


- A. HOSPITAL will indemnify, hold harmless and assume the defense of the County of Solano, SEMSC, EMS Agency, their officers, employees, agents, and elective and appointive boards from all claims, losses, damages, including property damages, personal injury, death and liability of every kind, arising from HOSPITAL's operations or from any persons employed by, or acting as agent for, HOSPITAL, excepting the sole negligence or willful misconduct of the County of Solano, SEMSC, or EMS Agency. Acceptance of insurance required by this Agreement does not relieve HOSPITAL from liability under this indemnification clause. This indemnification clause shall apply to all damages or claims for damages suffered by HOSPITAL's performance of its duties under this agreement regardless if any insurance is applicable or not.
- B. The County of Solano, SEMSC, EMS Agency, will indemnify, hold harmless and assume the defense of HOSPITAL, their officers, employees, agents, and elective and appointive boards from all claims, losses, damages, including property damages, personal injury, death and liability of every kind, arising from the County of Solano, SEMSC, EMS Agency performance of their obligations under the Agreement or from any persons employed by, or acting as agent for the County of Solano, SEMSC, EMS Agency, excepting the sole negligence or willful misconduct of HOSPITAL.
- C. It is understood and agreed that the County of Solano, SEMSC, EMS Agency and the HOSPITAL shall NOT be responsible under this Agreement for any damage or liability incurred by reason of any act or omission by the EMT-P Service Providers.

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**7. Designation by SEMSC**

Execution of this agreement by all parties designates HOSPITAL as a Primary Stroke Center.

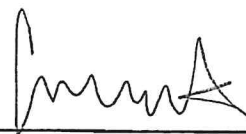
EXECUTED BY THE PARTIES

By:   
\_\_\_\_\_  
Norair Jemjemian  
Senior Vice President and Area Manager  
Kaiser Napa/Solano

By:   
\_\_\_\_\_  
Birgitta Corsello  
Chair, Solano EMS Cooperative

APPROVED AS TO FORM

Solano County Counsel

By:  by: Carrie Scarlata for:  
Julie Barga  
Deputy County Counsel

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**EXHIBIT "A"  
SCOPE OF WORK**

**1. Scope of Services**

In consideration of the SEMSC designation of Hospital as a Primary Stroke Center, described more fully in, and governed in accordance with, the terms of Solano Emergency Medical Services Policies, "Policies", then in effect, as a whole or as individually referenced in this Exhibit A, which Policies are each incorporated into this Exhibit A by this reference. Hospital shall perform the services identified in this Service Plan without interruption, 24 hours per day, 7 days per week, 52 weeks per year for the full term of this Agreement as set forth below.

- A. Provide all services, equipment, and personnel including maintenance of adequate staffing levels, equipment, and facilities, governed in accordance with the terms of Solano Emergency Medical Services Policy Memorandum 6613, Solano County Stroke System, "Policy 6613".
- B. All services provided by Hospital shall be in strict compliance with applicable State and Federal laws and regulation, and with local ordinances, regulations, resolutions, practices, policies, and procedures established by SEMSC.
- C. Accept all Solano County patients triaged as having strokes and transported to Hospital and provide appropriate medical management for said patients without regard to the patient's race, color, national origin, religious affiliation, age, sex or ability to pay.

**2. Hospital Services**

Hospital shall keep in effect the following:

- A. Licensure as a general acute care hospital in the State of California; and
- B. Permit for basic or comprehensive emergency services; and
- C. The Joint Commission (TJC) Accreditation as a Primary Stroke Center (Should Hospital lose its accreditation this Agreement shall automatically terminate); and
- D. Established policies, procedures, and protocols for stroke services and quality assurance; and
- E. A multidisciplinary team responsible for the triage, diagnosis, and treatment of the stroke patient, capable of providing assessment and stabilization of the patient within 15 minutes of stroke team activation; and
- F. Ability to provide treatment or arrange transportation to a higher level stroke center or center with neurosurgical capability within two hours of patient arrival; and
- G. Written transfer agreements with receiving stroke centers and acute rehabilitation centers, if rehabilitation services are not provided in-house; and
- H. Dedicated telephone line to be used by pre-hospital personnel to contact Hospital regarding patients with strokes; and
- I. Single call activation system to activate the clinical stroke team directly; and

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- J. A process in place for the treatment and triage of simultaneously arriving stroke patients; and
- K. Hospital agrees to establish and maintain transfer agreements with all non-stroke Solano County hospitals to receive those patients requiring specialty or higher level stroke services expeditiously.

**3. Hospital Personnel**

Hospital shall provide program oversight staff and shall have available all staff necessary to perform optimal care for patients with strokes, in accordance with the terms of Policy 6613.

**4. Stroke Center Standards**

Hospital shall strive to meet the stroke center standards of care for patients who present to Hospital with identified strokes, in accordance with the terms of Policy 6613.

**5. Hospital Policies & Procedures**

Hospital shall develop and implement written policies and procedures designed to see that patients presenting to Hospital with possible strokes receive appropriate care in a timely manner and detail stroke related performance improvement activities.

**6. Data Collection and Reporting**

Hospital shall:

- A. Submit stroke data reports and additional data, in accordance with the terms of Policy 6613, with respect to all patients transported to Hospital by ambulance with suspected stroke and patients treated for stroke at Hospital, according to the agreed upon schedule; and
- B. Facilitate implementation of future data elements related to stroke system performance improvement activities.

**7. Quality Improvement**

- A. Hospital stroke program staff, including the stroke medical director and stroke program manager, shall participate in the Solano County Emergency Medical Services Advisory Committee, as outlined in Policy 6613; and
- B. Allowances for Solano Emergency Medical Services Agency to participate in Hospital Quality Improvement (QI) process and/or committee shall be made by Hospital; and
- C. Hospital shall maintain a written internal quality improvement plan for stroke patients that includes, but is not limited to, the determination and evaluation of:
  - 1. Death rate
  - 2. Complications
  - 3. Sentinel events
  - 4. System issues

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- 5. Organizational issues and resolution processes
  - D. Hospital shall support Solano Emergency Medical Services Agency Quality Improvement activities including educational activities for prehospital personnel.
- 8. Designation Maintenance**
- A. Meet and maintain Primary Stroke Center designation criteria, in accordance with the terms of Policies and in particular, Policy 6613.
  - B. Provide data as identified in Section VI, above.
  - C. Participate in stroke system quality improvement activities.
  - D. Pay an annual designation fee, as set forth in paragraph 3C of the Agreement.
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