

**Medical and Health Operational Area Coordinator (MHOAC) Notification**  
**Frequently Asked Questions**

If you represent a hospital, first responder agency, clinic, long term care facility, or Residential Care Facility for the Elderly (RCFE) and are in need of resources, staffing, or have a medical/ health emergency that cannot be mitigated within your own organization, a request to the MHOAC may be made for assistance.

To contact the MHOAC during business hours, please call the EMS Agency Office at **707-784-8155** and request to speak to the MHOAC Duty Officer.

To contact the MHOAC after hours, weekends, or holidays, please call the Solano County Sheriff's Office dispatch at **707-421-7090** and ask for the supervisor on duty.

Be prepared to provide the following information:

- Your name and job title
- Facility/agency/department name
- Contact information including office/cell phone number and email
- Reason for call. Please specify if this is a drill/exercise or real event.

Upon returning your call, the MHOAC Duty Officer will provide necessary direction and/or forms that need to be filled out to assist with addressing your request or incident.