



### FOR IMMEDIATE RELEASE

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News Contact:

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## Solano County public services impacted by COVID-19

SOLANO COUNTY – The following is a list of Solano County department closures and suspension of services effective March 18, 2020, including:

### Solano County Agriculture Department / Division of Weights & Measures

<http://www.solanocounty.com/depts/agriculture/default.asp>

- Lobby is closed to the public effective March 18 through April 3, 2020 and may be extend
- All walk-in services are suspended
- Services including pesticide permits, business registrations, and meter deliveries/pick-ups can be scheduled by phone (707) 784-1310 or email [AgComm48@SolanoCounty.com](mailto:AgComm48@SolanoCounty.com)
- Still conducting normal fieldwork, including a variety of pesticide use, agricultural, and weights and measures field inspections where social distancing can be maintained

### Assessor/Recorder

<https://www.solanocounty.com/depts/ar/contactus.asp>

- Lobby is closed as of March 18 through April 3, 2020 and may be extended
- The department is operating by appointment only
- Questions should be directed to (707) 784-6200

### Auditor-Controller

<http://www.solanocounty.com/depts/auditor/default.asp>

- Lobby is closed to the public effective March 18 through April 3, 2020 and may be extend
- If necessary, appointments can be scheduled by calling (707) 784-6280
- Mail COBRA payments to 675 Texas St Suite 2800, Fairfield CA 94533 or pay online at <https://paydirect.link2gov.com/SOLAuditor/ItemSelection/SelectItems>
- Questions relating to property tax rates, tax bills and refunds should be directed to [PropertyTax@SolanoCounty.com](mailto:PropertyTax@SolanoCounty.com) or (707) 784-6283 during normal business hours
- County employees may contact the department via email, interoffice mail, or calling the office

### Child Support Services

<http://www.solanocounty.com/depts/dcsc/default.asp>

- Lobby is closed to the public effective March 18 through April 3, 2020 and may be extend
- Clients may visit the department website, text (707) 241-4201, or call (866) 901-3212 between 7 a.m. to 5 p.m., Monday-Friday
- California Child Support self-service platform Customer Connect website is <http://www.childsup->

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[connect.ca.gov/](http://connect.ca.gov/)

- Court Commissioner can choose on a case-by-case basis to continue a case hearing, Department will inform parties as needed
- Buccal Swabs for genetic testing in the office has been suspended, appointments for this service will be scheduled at LabCorp

### County Administrator's Office / Board of Supervisors

[http://www.solanocounty.com/depts/county\\_admin/default.asp](http://www.solanocounty.com/depts/county_admin/default.asp)

- Lobby is currently open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Department is operational
- Questions should be directed to [cao-clerk@solanocounty.com](mailto:cao-clerk@solanocounty.com) or (707) 784-6100 during normal business hours

### County Counsel

[http://www.solanocounty.com/depts/county\\_counsel/default.asp](http://www.solanocounty.com/depts/county_counsel/default.asp)

- Office is closed to the public effective March 18 through April 3, 2020 and may be extended
- Questions should be directed to (707) 784-6140

### Department of Information Technology

<http://www.solanocounty.com/depts/doit/default.asp>

- Lobby is open to the public as normal; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented

### District Attorney

<http://www.solanocounty.com/depts/da/default.asp>

- Both the Fairfield and Vallejo lobbies are open to the public from 8 a.m. to 12 p.m. Monday-Friday; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- If you need immediate assistance, please contact the Officer of the Day at (707) 784-3188
- Questions should be directed to [solanoda@solanocounty.com](mailto:solanoda@solanocounty.com) or (707) 784-6800 or contacting a division specific number found on the website

### Solano Family Justice Center

- Lobby Hours of Operation will be 9 a.m. to 1 p.m. Monday-Friday effective March 18, 2020
- Staff is available by phone from 9 a.m. to 4 p.m. Monday-Friday at (707) 784-7635

### First 5 Solano

<http://www.solanocounty.com/depts/first5/default.asp>

- All drop-in groups are canceled until further notice
- Lobby is open to the public and staff is available by phone at (707) 784-1332

### General Services

<http://www.solanocounty.com/depts/genserv/mission.asp>

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- Lobby is closed to the public effective March 18 through April 3, 2020 and may be extended
- Surplus Warehouse is closed to the public effective March 18, 2020 through April 3, 2020 and may be extended
- Appointments can be scheduled with General Services by calling (707) 784-7900
- All Public events and rentals at the County Event Center are cancelled until further notice
- Rental Services of the County Event Center has been suspended

### Veterans' Halls

- All Solano County Veterans' Halls public events have been canceled and rentals will be suspended
- Rio Vista Veterans' Hall is closed

### Health and Social Services

<http://www.solanocounty.com/depts/hss/default.asp>

- For the latest information on Health and Social Services programs and services please visit their resource information [website](#) or call the program lines individually, including:
- Older and Disabled Adult Services, (707) 784-8259
- Child Welfare Services, (707) 784-8791
- Employment and Eligibility Services, (707) 784-8050
- Mental Health and Managed Care Services, (800) 547-0495
- Public Health Services, (707) 784-8600
- Substance Abuse Services, (707) 435-2220
- Special Investigations, (707) 784-6424

### Human Resources

<http://www.solanocounty.com/depts/hr/default.asp>

- Lobby is open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Continuing recruitment activity where social distancing can be maintained
- Job Fair scheduled for March 21, 2020 has been postponed
- Suspension of all in-person trainings

### Libraries

<http://www.SolanoLibrary.com>

- Visit the Library's website for the most up to date information, including branch closures. You can also visit the Library on Facebook [@SolanoLibrary](#)

### Probation

<http://www.solanocounty.com/depts/probation/default.asp>

- Lobby is open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- The extended hours of the Centers for Positive Change (CPC) and the Youth Achievement Centers (YAC) have been curtailed
- Continues provide support to the Court as well as providing supervision services to adults and juveniles under the Department's jurisdiction and continues to perform essential functions
- Clients can contact the Fairfield Office at (707) 784-7600 or the Vallejo Office at (707) 553-5531 during normal business hours for assistance

## SOLANO COUNTY ADMINISTRATOR'S OFFICE

### Public Defender / Alternate Public Defender

<http://www.solanocounty.com/depts/pubdefender/home.asp>

- Vallejo Public Defender Lobby is closed to the public effective March 18 to April 3, 2020 and may be extended
- Fairfield Public Lobby is open to the public from 8 a.m. to 12 p.m. Monday-Friday; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Attorneys will contact clients if their appearance in court is not required
- Alternate Public Defender Lobbies are closed to the public effective March 18 to April 3, 2020 and may be extended
- Questions for the Public Defender's Office should be directed to [publicdefender@solanocounty.com](mailto:publicdefender@solanocounty.com) or (707) 784-6700 during normal business hours
- Questions for the Alternate Public Defender should be directed to [altpublicdefender@solanocounty.com](mailto:altpublicdefender@solanocounty.com) or (707) 784-6755 during normal business hours

### Registrar of Voters

<http://www.solanocounty.com/depts/rov/default.asp>

- Lobby is open to the public 9 a.m. to 1 p.m. Monday - Friday; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented

### Resource Management

<http://www.solanocounty.com/depts/rm/default.asp>

#### Building and Safety Services

- Lobby is open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Will continue to process permits and zoning requests
- Still performing inspections, just not routine inspections
- Code compliance violations will be handled on a case by case basis putting an emphasis on high priority cases

#### Environmental Health Services

- Minimizing food facility inspections to respond to high priority complaints

#### Parks and Recreation

- Outdoor spaces at Solano County Parks are open, provided social distancing can be maintained
- Campground is open, provided groups are less than 10 people
- The Nature Center has been closed
- All public events, Docent-led events, Day Use Pad Rentals, and Youth Group Camping Area rentals are cancelled until further notice
- Reservations for the campgrounds are still being taken

#### Planning Services

- Lobby is open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Canceled Planning Commission Meeting on March 19, 2020

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### Public Works

- Modification of crew deployment to meet social distancing requirements

### Sheriff/Coroner

<http://www.solanocounty.com/depts/sheriff/default.asp>

- In-Person Jail Visitation is Closed effective March 14, 2020; for video visiting please go to <https://www.iwebvisit.com/> please note that all remote visits must be scheduled at least one day in advance
- Lobby is open to the public; however, department is asking the public to minimize in person, non-urgent requests and services and a modified structure, requiring social distancing, will be implemented
- Coroner's Office will be by appointment only
- All subjects who have been ordered by the court to be Booked and Released will need to go to Jail Receiving to be processed located at 500 Union Ave., Fairfield CA
- Applicants LiveScan Service has been suspended
- Requests for copies of criminal reports or public information requests (PRA) can be made by email request to [SHFPublicRecordRequests@solanocounty.com](mailto:SHFPublicRecordRequests@solanocounty.com) or calling 707-784-7010
- Release of property will be done by appointment only. Please call 707-784-7019
- Sex Offender Registration is still active
- Questions should be directed to (707) 784-7000
- Consider following the Sheriff's Office on Facebook [@SolanoSheriff](#)

### Animal Care Division

[https://admin.solanocounty.com:4433/depts/sheriff/animalcare/general\\_information.asp](https://admin.solanocounty.com:4433/depts/sheriff/animalcare/general_information.asp)

- The shelter is asking the public to minimize in person, non-urgent requests and services.
- Will not be scheduling Public Spay/Neuter appointments until further notice, although NOT canceling scheduled appointments at this time
- Public Vaccination Clinic is closed until further notice
- To license your dog, visit the website [www.petdata.com](http://www.petdata.com) or call (707) 784-1356
- Do not trap cats or bring stray cats to the shelter
- Owner surrender intakes are suspended.
- Will assist in scanning stray animals for microchips but ask the community to foster lost animals and file a found report with us
- If you are missing your pet, please visit [www.petharbor.com](http://www.petharbor.com)

### Treasurer / Tax Collector / County Clerk

<http://www.solanocounty.com/depts/ttcc/default.asp>

- Lobby is closed to the public effective March 16 through April 3, 2020 and may be extended
- Property Tax payment by credit/debit card or by electronic check online at <http://mpay.solanocounty.com/>
- Property Tax payments by check can be placed in the drop box or mailed using the provided return envelope
- As a reminder, the second installment of the 2019-2020 tax bill was due on February 1, 2020 and will be delinquent if not paid by April 10, 2020
- Marriage license application must be completed online before visiting the office, and will be issued by appointment only
- Marriage ceremony attendance must be limited to 7 people or less, including all witnesses
- Fictitious Business Name Statements and Notary Oaths of Office will only be accepted and process via mail
- Questions regarding Tax Collector & County Clerk services should be directed to

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[ttccc@solanocounty.com](mailto:ttccc@solanocounty.com) or (707) 784-7485 during normal business hours

### **Veteran Services**

<http://www.solanocounty.com/depts/veterans/default.asp>

- Lobby is closed to the public effective March 16 through April 3, 2020 and may be extended
- Some services can be provided over the phone (707) 784-6590

### **FOR MORE INFORMATION, VISIT THESE STATE AND LOCAL RESOURCES ON CORONAVIRUS:**

- Office of the Governor, Gavin Newsom, click [here](#)
- Centers for Disease Control and Prevention, click [here](#)
- California Employment and Development Department, click [here](#)
- California Labor Workforce and Development Agency, click [here](#)
- Solano County Small Business Development Center, click [here](#)
- Solano County Workforce Development Board, click [here](#)
- Solano County Health and Social Services, Public Health website, click [here](#)
- Solano County Public Health Facebook Page, [@SolanoCountyPH](#), click [here](#)
- Read the Solano County Shelter at Home health order and directive, click [here](#)
- The public can review Governor Newsom's directive to fight COVID-19, click [here](#)

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