



To: Board of Supervisors
From: Birgitta Corsello, County Administrator
Date: June 2, 2015
Subject: Significant Issues Update

1) County Administrator's Update on Contracts

The County Administrator signed the following contracts of significance since the last Significant Issues update:

- Auditor-Controller, a contract with Bartel Associates, LLC to provide actuarial services in accordance with GASB 45, \$21,500 from May 31, 2015 to June 30, 2015.
- Department of Child Support Services (DCSS), a contract with the Center for the Support of Families to provide assistance with the development of business practices to incorporate alternative dispute resolution into business workflow and training for up to 25 DCSS employees, \$29,815 from May 15, 2015 to June 30, 2015.

2) Workers' Compensation Third-Party Administrator Transition Update

On March 24, 2015, the Board of Supervisors approved the contract with Athens Administrators to provide workers' compensation third-party administration beginning July 1, 2015.

Starting April 3, 2015, Risk Management and Athens Administrators began bi-weekly implementation meetings by phone to coordinate the transition phase from Intercare Holdings to Athens Administrators. Representatives from the Department of Information Technology and the Auditor-Controller's Office have joined the discussions and planning where the program touches their areas of responsibility. To date, no delays or setbacks have occurred and Human Resources are on schedule for a seamless transition to Athens Administrators.

On April 21, 2015, Department Heads were notified of the impending change of third-party administrators. The following are topics that will require additional notification to the departments and to claimants with open files.

Effective July 1, 2015, employees or supervisors who report a workplace injury or illness must utilize the nurse triage services provided by Athens Administrators instead of the current service provided by Company Nurse. Specific instructions, handouts, and flyers on what to do in the event of a workplace injury or illness will be provided in advance to the department directors and will be updated on Risk Management's intranet website. The change in triage services represents a \$58 fee reduction per claim, or an estimated \$17,000 based upon past years' utilization.

During the week of June 22, 2015, any person with an open workers' compensation claim will receive written notification from Intercare that the claim will officially transfer to Athens Administrators on July 1, 2015. Athens Administrators will follow-up with a welcome notice to each claimant immediately afterwards.

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3) Mental Health Oversight and Accountability Commission Approves Solano / UC Davis Joint Proposal

On May 28, 2015, the Mental Health Oversight and Accountability Commission (MHOAC) approved a five-year, \$6 million dollar proposal submitted by Solano County Health and Social Services to partner with UC Davis to improve access and the quality of mental health services for the seriously mentally ill Filipino, Latino, and Lesbian, Gay, Transgender, Bisexual and Questioning (LGTBQ) mental health consumer in Solano County.

The project was approved for submission on May 12 by the Solano County Board of Supervisors (Board Item 15-0308). A contract with UC Davis Center for Health Disparities is expected to go before the Board of Supervisors for consideration.

The collaborative project will join together the academic resources of an internationally known think tank with the behavioral health and cultural communities of Solano. The goal is to build partnerships that will significantly improve the utilization of mental health services by individuals who historically have been underserved, face significant stigma, or require more community oriented outreach, education and engagement.

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