**OFFICE OF THE DISTRICT ATTORNEY**

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## COUNTY OF SOLANO

# DAVID W. PAULSON

### DISTRICT ATTORNEY

## COUNTY OF SOLANO

# KRISHNA A. ABRAMS

### DISTRICT ATTORNEY

**CONSUMER REFERRAL LIST**

**(**[**Click to view our Consumer Resource Guide**](CONSUMER%20RESOURCE%20GUIDE.docx)**)**

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| **AGENCY** | **TELEPHONE** | **WEBSITE** |
| AARP – American Association of Retired Persons | 888-687-2277 | <http://aarp.org> |
| Aging, CA Dept. of | 916-419-7500 | <http://aging.ca.gov> |
| Agriculture, CA Dept. of Food and | 916-654-0466 | <http://www.cdfa.ca.gov> |
| Attorney General, for the State of California | 800-952-5225 | <http://oag.ca.gov> |
| Attorney Referrals and Complaints (County Bar) | 707-422-0127 | <http://www.solanobar.org> |
| Attorney Complaint Line, State Bar of California | 800-843-9053 | <http://calbar.ca.gov> |
| Auto – Better Business Auto Line | 800-955-5100 | <http://www.bbb.org/council/programs-services/dispute-handling-and-resolution/bbb-auto-line> |
| Automotive Repair, Bureau of | 800-952-5210 | <http://www.autorepair.ca.gov> |
| Bad Check Program, Solano County District Attorney | 866-668-4690 | [Bad Check Program](http://www.solanocounty.com/depts/da/bcrp/message.asp) |
| Bankruptcy Court, United States (Eastern District) | 916-930-4400 | <http://www.caeb.uscourts.gov> |
| Bankruptcy Court, United States (Northern District) | 510-879-3600 | <http://www.canb.uscourts.gov> |
| Business Oversight, CA Dept of. (formerly CA Dept. of Corporations & Dept of Financial Institutions) | 866-275-2677 | <http://www.dbo.ca.gov/Consumers> |
| City Attorney’s Office: Benicia | 707-746-4216 | <http://www.ci.benicia.ca.us> |
| City Attorney’s Office: Dixon | 707-678-7000 | <http://www.ci.dixon.ca.us> |
| City Attorney’s Office: Fairfield | 707-429-6296 | <http://www.fairfield.ca.gov> |
| City Attorney’s Office: Rio Vista | 707-374-6451 | <http://riovistacity.com> |
| City Attorney’s Office: Suisun | 707-421-7300 | <http://www.suisun.com> |
| City Attorney’s Office: Vacaville | 707-449-5105 | <http://www.ci.vacaville.ca.us> |
| City Attorney’s Office: Vallejo | 707-648-4545 | <http://www.ci.vallejo.ca.us> |
| Consumer Affairs, CA Dept. of | 800-952-5210 | <http://www.dca.ca.gov> |
| Consumer Affairs Self-Help Directory | Web only | <http://www.consumerwiki.dca.ca.gov/wiki/index.php/Main_Page> |
| Consumer Credit Counselors | 800-388-2227 | <http://www.nfcc.org> |
| Consumer Product Safety Commission | 800-638-2772 | <http://www.cpsc.gov> |
| Contractors State License Board | 800-321-2752 | <http://www.cslb.ca.gov> |
| DMV – Dept. of Motor Vehicles Investigations Unit | 707-648-4511 | <http://www.dmv.ca.gov> |
| Dispute Resolution Services Solano Bar Association | 707-422-5087 | <http://www.solanobar.org> |
| District Attorney’s Office, Consumer/Enviro. Crimes | 707-784-6859 | <http://www.solanocounty.com/depts/da> |
| Education, Bureau for Private Postsecondary | 916-431-6959 | <http://www.bppe.ca.gov> |
| Electronic and Appliance Repair, Bureau of | 916-999-2041 | <http://www.bear.ca.gov> |
| Elder Abuse Information: Family Violence Prevention | 707-784-7635 | <http://www.solanocounty.com/depts/fvp> |
| Elder Care Locator | 800-677-1116 | <http://www.eldercare.gov> |
| Employment Development Dept., State of California | Web only | <http://www.edd.ca.gov> |
| Federal Bureau of Investigations | 916-481-9110 | <http://www.fbi.gov> |
| Federal Information Center | 800-333-4636 | <http://www.usa.gov> |
| Federal Trade Commission (general complaints) | 877-382-4357 | <http://www.ftc.gov> |

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| Food and Drug Administration | 888-463-6332 | <http://www.fda.gov> |
| Health Plans – CA Dept. of Managed Care | 888-466-2219 | <http://www.dmhc.ca.gov> |
| Housing – CA Dept. of Housing and Community Development | 916-255-2501 | <http://www.hcd.ca.gov> |
| Identity Theft – Federal Trade Commission | 877-IDTHEFT or 877-438-4338 | <http://www.ftc.gov> |
| Identity Theft – Equifax | 800-685-1111 | <http://www.equifax.com> |
| Identity Theft – Experian | 888-397-3742 | <http://www.experian.com> |
| Identity Theft – TransUnion | 800-680-7289 | <http://www.transunion.com> |
| Identity Theft – Credit Bureau Associates | 707-429-3211 | <http://www.cbacredit.com> |
| Identity Theft – Privacy Rights Clearing House | Web Resource | <https://www.privacyrights.org> |
| Identity Theft Resource Center | 888-400-5530 | <http://www.idtheftcenter.org> |
| Internal Revenue Service – I.R.S. | 800-829-1040 or 707-523-0924 | <http://www.irs.gov> |
| Internet Crime Complaint Center | Web only | <http://www.ic3.gov> |
| Insurance Commissioners, National Association of | 816-783-8300 | <http://naic.org> |
| Insurance Fraud Hotline – CA Dept. of Insurance | 800-927-4357 | <http://www.insurance.ca.gov> |
| Insurance Fraud– District Attorney | 800-690-9555 | <http://www.solanocounty.com> |
| Labor & Workforce Development Agency – California | 916-327-9064 | <http://labor.ca.gov> |
| Legal Aid – Legal Services of Northern California  (Free Legal Assistance – if qualified) | 707-643-0054 or 800-270-7252 | <http://lsnc.net> |
| Licenses (Business) – Benicia | 707-746-4225 | <http://www.ci.benicia.ca.us> |
| Licenses (Business) – Dixon | 707-678-7000 | <http://www.ci.dixon.ca.us> |
| Licenses (Business) – Fairfield | 707-428-7509 | <http://www.fairfield.ca.gov> |
| Licenses (Business) – Rio Vista | 707-374-6451 | <http://riovistacity.com> |
| Licenses (Business) – Suisun | 707-421-7320 | <http://www.suisun.com> |
| Licenses (Business) – Vacaville | 707-449-5129 | <http://www.ci.vacaville.ca.us> |
| Licenses (Business) – Vallejo | 707-648-4310 | <http://www.ci.vallejo.ca.us> |
| Medical Board, State of California | 800-633-2322 or 916-263-2382 | <http://www.mbc.ca.gov> |
| MediCal Fraud – Special Investigations | 707-784-6424 | [MediCal Fraud](http://www.solanocounty.com/depts/hss/investigations.asp) |
| Napa-Solano Area Agency on Aging | 707-643-1797 | <http://www.aaans.org> |
| National Consumer League | 202-835-3323 | <http://www.nclnet.org> |
| National White Collar Crime Center | 800-221-4424 | <http://www.nw3c.org> |
| Occupational Safety and Health – Cal/OSHA | 415-557-0300 | <http://www.dir.ca.gov/DOSH/> |
| Postal Mail Fraud Center | 877-876-2455 | <https://postalinspectors.uspis.gov> |
| Public Utilities Commission (Moving Companies) | 800-848-5580 or 415-703-2782 | <http://www.cpuc.ca.gov/puc> |
| Real Estate, CA Dept. of | 877-373-4542 | <http://dre.ca.gov> |
| Real Estate Fraud Unit, Solano County DA | 866-463-6380 | [Real Estate Fraud Unit](http://www.solanocounty.com/depts/da/prosecution_units.asp) |
| Registry of Charitable Trusts | 916-445-2021 | <http://oag.ca.gov/charities> |
| Resource Management, Solano County Dept. of | 707-784-6765 | [Dept. of Resource Management](http://www.solanocounty.com/depts/rm/default.asp) |
| Revenue and Recovery – Auditor-Controller’s Office | 707-784-6280 | [Auditor-Controller’s Office](http://www.solanocounty.com/depts/auditor/default.asp) |
| Secret Service, U. S. | 916-325-5481 | <http://www.secretservice.gov> |
| Secretary of State, State of California | 916-653-7244 | <http://www.sos.ca.gov> |
| Securities Administrators Assoc. – North American | 866-275-2677 | <http://www.nasaa.org> |
| Senior Citizen Legal Hotline | 800-222-1753 | <http://slh.lsnc.net> |
| Small Claims Legal Advisor | 707-207-7335 | <http://www.solanocourts.com> |
| Solano Bar Association | 707-422-5087 | <http://www.solanobar.org> |
| Social Security Administration | 800-772-1213 | <http://www.ssa.gov> |
| Social Security Fraud Hotline | 800-269-0271 | [Social Security Fraud Hotline](http://ssa-custhelp.ssa.gov/app/answers/detail/a_id/48/~/reporting-social-security-fraud) |
| Tax Issues: Board of Equalization | 800-400-7115 or 707-427-4800 | <http://www.boe.ca.gov> |
| Tax Evasion Hotline | 888-334-3300 | <http://www.boe.ca.gov> |
| Tax Franchise Board | 800-852-5711 | <http://www.boe.ca.gov> |
| Telemarketing: Do Not Call List – FTC | Web only | <http://www.ftc.gov> |
| Telemarketing: Canadian Scams – Phonebusters | 888-495-8501 | <http://www.antifraudcentre-centreantifraude.ca> |
| Telemarketing: Complaints – Postal Inspection | 877-876-2455 | <https://postalinspectors.uspis.gov> |
| Trade Schools, Bureau for Private Postsecondary | 916-431-6959 | <http://www.bppe.ca.gov> |
| Transportation, U. S. Dept. of | 202-366-4000 | <http://www.dot.gov> |
| Transportation, CA Dept. of | 916-654-2852 | <http://www.dot.ca.gov> |
| Travel, Sellers of – Attorney General’s Office | 213-897-8065 | <http://oag.ca.gov/travel> |
| U.S. Attorney General | 800-952-5225 | <http://oag.ca.gov> |
| U.S. Postal Inspection Service | 877-876-2455 | <https://postalinspectors.uspis.gov> |
| U.S.D.A – U. S. Dept. of Agriculture | 202-720-2791 | <http://www.usda.gov> |
| U.S.D.A – to report Animal pest/disease | 916-854-3950 | [www.aphis.usda.gov](file:///\\daff01\Users\MMAdams\MIA'S%20CEPU\WEBSITE%20INFO\www.aphis.usda.gov) |
| U.S.D.A – to report Plant pest/disease | 916-930-5500 | [www.aphis.usda.gov](file:///\\daff01\Users\MMAdams\MIA'S%20CEPU\WEBSITE%20INFO\www.aphis.usda.gov) |
| Utility & Telephone Fraud Hotline | 800-649-7570 | <http://www.cpuc.ca.gov/puc> |
| Vehicle Board, New Motor | 916-445-1888 | <http://www.nmvb.ca.gov> |
| Veteran Services Office, Solano County | 707-784-6590 | [Veteran Services Office](http://www.solanocounty.com/depts/veterans/default.asp) |
| Weights and Measures, Solano County Dept. of | 707-784-1310 | [Weights and Measures](http://www.solanocounty.com/depts/agriculture/weights_n_measures/general_information.asp) |
| Welfare Fraud – Special Investigations Solano Co. | 707-784-6424 | [Welfare Fraud](http://www.solanocounty.com/depts/da/prosecution_units.asp) |