

Pasos para obtener su verificación de pagos

*Antes de que pueda ingresar al sitio Cliente Conectado, necesitará un número PIN que será generado por nuestra oficina o el Centro de Llamadas. Este PIN temporal le permitirá iniciar sesión y cambiar su PIN a uno que usted escoja. Puede llamar al 866-901-3212 para solicitar un PIN. Si se ha conectado al sitio antes, pero ha olvidado el PIN, haga clic en “Olvidé mi PIN” (**Forgot PIN?**) para solicitar uno nuevo.*

1. Conéctese a Cliente Conectado en la dirección <https://www.cse.ca.gov/CustomerConnect/login> e inicie la sesión presionando el botón de **Login**

CA.gov California Child Support

Customer CONNECT

☐ Participant ID ☐ SSN (No spaces or dashes)

PIN

Forgot PIN?

Login

Register

Welcome to Customer Connect

California Child Support Self Service Website

Access @ Your Fingertips

Privacy - Terms


2. Una vez que haya iniciado sesión, se mostrará un caso en la página. Su nombre aparecerá en la parte superior. Tenga en cuenta que este es el único espacio en el que aparece su nombre y que no necesariamente aparecerá en un documento impreso.


The screenshot displays the Customer Connect web application interface. At the top, a blue header bar contains the CA.GOV logo, the text "California Child Support", and a user profile section. The user profile section, highlighted with a red oval, shows the name "DANIEL" next to a blue square icon, with a "Logout" link to the right. Below the header, the "Customer CONNECT" logo is on the left, and a navigation menu with links for "Home", "Payments", "Documents", "Messages", and "Other Party" is on the right. The main content area has a "Home" section header. On the left, an "Appointments" box states "No appointments found". On the right, a "SELECT CASE TO VIEW DETAILS:" section contains two identical case selection forms. Each form has a "Case Number:" label followed by a text input field, and an "Other Party:" label followed by a text input field. The bottom of the page features a dark blue footer with contact information, including "DCSS Home", "State Disbursement Unit", "Translation Services", "Find a Local Office", "Contact Us:" with phone and TTY numbers, "General Information:" with a recording number, "Video Resource Library", "Child Support Forms", "Programs and Services", and "Frequently Asked Questions (FAQ)". A "Privacy - Terms" link is in the bottom right corner.

3. Seleccione la pestaña de pagos (**payments**) para continuar.

This screenshot shows the same Customer Connect web application interface, but with the "Payments" tab in the navigation menu highlighted with a red oval. The "Home" tab is no longer highlighted. The rest of the interface, including the header, logo, and footer, remains the same as in the previous screenshot.

4. Seleccione el botón de Pagos que Recibí (***Payments I Received***). Se mostrarán los últimos 20 pagos recibidos, similar a la imagen de abajo.

 California Child Support



[Home](#) [Payments](#) [Documents](#) [Messages](#) [Other Party](#)

Payments

[Payments I Made](#) [Payments I Received](#)

[Print Page](#) [Print By Year](#) [Make a Payment](#)

Select the payment date to view more details.

Payment Date	Amount	Payment Type
04/10/2020	\$130.15	INCOME WITHHOLDING ORDER
04/10/2020	\$51.69	INCOME WITHHOLDING ORDER
03/27/2020	\$130.15	INCOME WITHHOLDING ORDER
03/27/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$130.15	INCOME WITHHOLDING ORDER
02/27/2020	\$51.69	INCOME WITHHOLDING ORDER
02/27/2020	\$130.15	INCOME WITHHOLDING ORDER
01/16/2020	\$51.69	INCOME WITHHOLDING ORDER
01/03/2020	\$130.15	INCOME WITHHOLDING ORDER
01/03/2020	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$130.15	INCOME WITHHOLDING ORDER
12/05/2019	\$51.69	INCOME WITHHOLDING ORDER
12/05/2019	\$130.15	INCOME WITHHOLDING ORDER

< 1 2 3 4 5 >

We've made every effort to ensure the information displayed on this page is accurate. However, in the event that the information differs from your records, please call (866) 901-3212.

Payments made prior to May 2006 may not appear on this list.


[DCSS Home](#)
[State Disbursement Unit](#)
[Translation Services](#)
[Find a Local Office](#)

Contact Us:
(866) 901-3212
TTY: (866) 399-4096
General Information:
(866) 249-0773 (Recording)

[Video Resource Library](#)
[Child Support Forms](#)
[Programs and Services](#)
[Frequently Asked Questions \(FAQ\)](#)

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5. Para imprimir la información por año solo tiene que seleccionar el botón ***“Print By Year”***



Para ver videos tutoriales, escanee el código QR que se encuentra abajo o [haga clic aquí](#) desde una computadora o teléfono inteligente.

