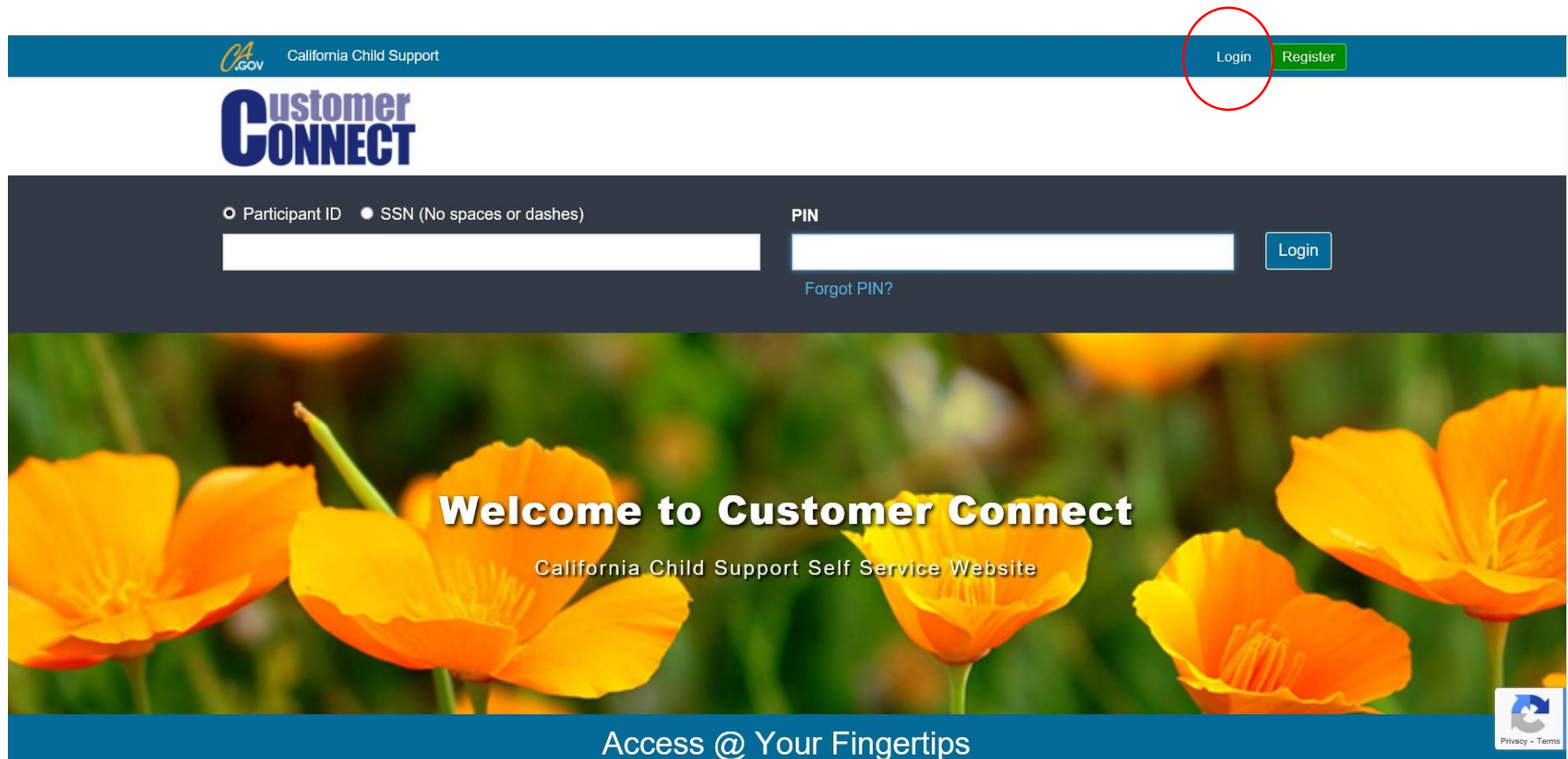


Pasos para obtener verificaciones de pagos

*Antes de que pueda ingresar al sitio Cliente Conectado, el inquilino necesitará un número PIN que será generado por nuestra oficina o el Centro de llamadas. Este PIN temporal le permitirá al inquilino iniciar sesión y podrá cambiar su PIN a uno que él/ella escoja. El inquilino puede llamar al 866-901-3212 para solicitar un PIN si lo necesita. Si el inquilino se ha conectado al sitio antes, pero ha olvidado el PIN, él/ella puede hacer clic en “Olvidé mi PIN” (**Forgot PIN?**) para solicitar uno nuevo*

1. Conéctese a Cliente Conectado en la dirección <https://www.cse.ca.gov/CustomerConnect/login> e inicie la sesión presionando el botón de **Login**



The screenshot shows the login interface for the Customer Connect website. At the top, there is a blue header with the 'CA.gov' logo and 'California Child Support' text. On the right side of the header, there are two buttons: 'Login' (highlighted with a red circle) and 'Register'. Below the header is the 'Customer CONNECT' logo. The main content area has a dark background with two input fields. The first field is labeled with radio buttons for 'Participant ID' and 'SSN (No spaces or dashes)'. The second field is labeled 'PIN'. To the right of the PIN field is a 'Login' button. Below the PIN field is a link that says 'Forgot PIN?'. The bottom section of the page features a large image of orange poppies with the text 'Welcome to Customer Connect' and 'California Child Support Self Service Website'. At the very bottom, there is a blue footer with the text 'Access @ Your Fingertips' and a small icon for 'Privacy - Terms'.


2. Una vez que haya iniciado sesión, se mostrará un caso en la página. El nombre del inquilino aparecerá en la parte superior. Tenga en cuenta que este es el único espacio en el que aparecerá su nombre y que no necesariamente aparecerá en un documento impreso.


The screenshot shows the Customer Connect website interface. At the top, there is a blue header bar with the California Child Support logo on the left and a user profile on the right. The user profile displays the name "DANIEL" next to a blue square icon, with a "Logout" link to the right. Below the header is a navigation bar with the "Customer CONNECT" logo and five tabs: "Home", "Payments", "Documents", "Messages", and "Other Party". The "Home" tab is currently selected, highlighted with a yellow background. Below the navigation bar, the "Home" section is divided into two main areas. On the left, there is a blue-bordered box titled "Appointments" which contains the text "No appointments found". On the right, there is a section titled "SELECT CASE TO VIEW DETAILS:". This section contains two identical light blue input boxes. Each box has a "Case Number:" label followed by a text input field, and an "Other Party:" label followed by a text input field. At the bottom of the page, there is a dark blue footer bar. It contains three columns of links. The first column includes "DCSS Home", "State Disbursement Unit", "Translation Services", and "Find a Local Office". The second column, titled "Contact Us:", includes "(866) 901-3212", "TTY: (866) 399-4096", "General Information:", and "(866) 249-0773 (Recording)". The third column includes "Video Resource Library", "Child Support Forms", "Programs and Services", and "Frequently Asked Questions (FAQ)". In the bottom right corner of the footer, there is a small icon and the text "Privacy - Terms".

3. Seleccione la pestaña de pagos (**payments**) para continuar.

This screenshot shows the same Customer Connect website interface, but with the "Payments" tab selected in the navigation bar. The "Payments" tab is highlighted with a red circle. The "Home" tab is no longer highlighted. The rest of the page structure, including the header, footer, and the "Appointments" section, remains the same.

4. Seleccione el botón de Pagos que Recibí (***Payments I Received***). Se mostrarán los últimos 20 pagos recibidos, similar a la imagen de abajo.

 California Child Support



HomePaymentsDocumentsMessagesOther Party

Payments

Payments I Made

Payments I Received

Print Page

Print By Year

Make a Payment

Select the payment date to view more details.

Payment Date	Amount	Payment Type
04/10/2020	\$130.15	INCOME WITHHOLDING ORDER
04/10/2020	\$51.69	INCOME WITHHOLDING ORDER
03/27/2020	\$130.15	INCOME WITHHOLDING ORDER
03/27/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$51.69	INCOME WITHHOLDING ORDER
03/12/2020	\$130.15	INCOME WITHHOLDING ORDER
02/27/2020	\$51.69	INCOME WITHHOLDING ORDER
02/27/2020	\$130.15	INCOME WITHHOLDING ORDER
01/16/2020	\$51.69	INCOME WITHHOLDING ORDER
01/03/2020	\$130.15	INCOME WITHHOLDING ORDER
01/03/2020	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$51.69	INCOME WITHHOLDING ORDER
12/19/2019	\$130.15	INCOME WITHHOLDING ORDER
12/05/2019	\$51.69	INCOME WITHHOLDING ORDER
12/05/2019	\$130.15	INCOME WITHHOLDING ORDER

< 1 2 3 4 5 >

We've made every effort to ensure the information displayed on this page is accurate. However, in the event that the information differs from your records, please call (866) 901-3212.

Payments made prior to May 2006 may not appear on this list.

DCSS Home

State Disbursement Unit

Translation Services

Find a Local Office

Contact Us:

(866) 901-3212

TTY: (866) 399-4096

General Information:

(866) 249-0773 (Recording)

Video Resource Library

Child Support Forms

Programs and Services

Frequently Asked Questions (FAQ)

Back to Top


Conditions of Use

Privacy Policy

Accessibility

Contact Us

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 Privacy & Terms

5. Para imprimir la información por año solo tiene que seleccionar el botón ***“Print By Year”***



Para ver videos tutoriales, escanee el código QR que se encuentra abajo o [haga clic aquí](#) desde una computadora o teléfono inteligente.

