# DEPARTMENT OF HEALTH & SOCIAL SERVICES Public Health Division

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**EMERGENCY SERVICES BUREAU** 

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#### POLICY MEMORANDUM 4600

Implementation Date: 7/1/92 Review Date: 10/07/19

APPROVED BY:

BRYN MUMMA, MD, MAS, EMS AGENCY MEDICAL DIRECTOR

**REVIEWED BY:** 

TED SELBY, EMS ACENCY ADMINISTRACTOR

**AUTHORITY:** CALIFORNIA HEALTH & SAFETY CODE, DIVISION 2.5, 1797.220

SUBJECT: EMERGENCY MEDICAL DISPATCHER PROGRAM

#### **PURPOSE/POLICY:**

To identify the requirements for an agency to be approved as an Emergency Medical Dispatch (EMD) Public Service Answering Point (PSAP).

### I. DEFINITIONS

- A. EMD is the practice of utilizing trained and certified personnel to receive and manage requests for emergency medical response using an approved emergency medical dispatch protocol reference system and the provision of pre-arrival instructions to callers at the scene of a medical emergency.
- B. Emergency Medical Dispatchers are persons who have completed an approved EMS training course, are EMD certified, and are employed by an authorized EMD agency.

## II. APPROVAL/DISAPPROVAL

A. Agencies planning to provide EMD Services will notify Solano County Emergency Medical Services in writing.