



## Solano Whole Person Care (WPC) Metrics

### UNIVERSAL

Universal metrics are comprised of four (4) health outcome measures and three (3) administrative measures. All WPC Pilots must report on the same set of universal metrics.

HEALTH OUTCOME	1) Ambulatory Care/Emergency Department (ED) Visits- This measure summarizes utilization of Emergency Department visits for Medi-Cal beneficiaries enrolled in WPC
	2) Inpatient Utilization - General Hospital/Acute Care (IPU) - This measure summarizes utilization of inpatient or hospital stays for Medi-Cal beneficiaries
	3) Initiation & Engagement of Alcohol & Other Drug Dependence Treatment (IET) - The percentage of WPC members with a new episode of alcohol or other drug (AOD) dependence.
	4) Follow-Up after Hospitalization for Mental Illness (FUH) - This measure looks at continuity of care for mental illness and applies to WPC members who were discharged from an acute inpatient setting with a principal diagnosis of mental illness and who received follow-up care with a mental health practitioner within 7 days and within 30 days of discharge. Two rates are reported.
ADMINISTRATIVE	5) Beneficiaries with a Comprehensive Care Plan, accessible by the entire care team, within 30 days of enrollment and annually.
	6) Care coordination, case management, and referral infrastructure
	7) Data and information sharing infrastructure

### VARIANT

Variant metrics vary by specific target population(s), strategies, and interventions selected by the WPC Pilots and must be selected from the WPC Variant Metrics Menu. Pilots are required to report on four (4) variant metrics; for those that selected a housing component, a fifth metric must be selected.

HEALTH OUTCOME	8) All-Cause Readmissions (ACR) - Refers to admission to an acute care hospital within 30 days of discharge from an acute care hospital.
	9) Depression Remission at 12 months/Patient Health Questionnaire (PHQ-9) - This measure looks at the severity and progress of members with depression. Adult patients with major depression or dysthymia with an initial PHQ-9 score > 9 (moderate to severe depression) who demonstrate remission at 12 months defined as PHQ-9 score < 5 (minimal to mild depression)
	10) Adult Major Depression Disorder/Suicide Risk Assessment (NQF 0104) - This measure looks at the percentage of members with a diagnosis of major depressive disorder (MDD) with a suicide risk assessment completed during the visit in which a new diagnosis or recurrent episode was identified.
HOUSING	11) Supportive Housing - Refers to housing that is linked with flexible, voluntary support services designed to help members or families stay housed and live a more productive life in the community.
ADMINISTRATIVE	12) Care Coordination team meetings as assembled for care plan development