

## SERVICES INCLUDED

- Individual Therapy
- Individual Rehab
- Family Therapy
- Group Rehab, Group Therapy or Collateral Groups for family members



- Collateral Support: psycho-education and support for family members, caretakers, and other identified support persons
- Crisis Intervention Services



- Case Management: referral and linkage to community resources
- Psychiatric Evaluation and Medication Management



## CONTACT US

**SOLANO COUNTY BEHAVIORAL HEALTH**  
275 BECK AVENUE, FAIRFIELD, CA 94533  
PHONE: 707-784-8320  
FAX: 707-421-6619  
[WWW.SOLANOCOUNTY.COM/DEPTS/BH](http://WWW.SOLANOCOUNTY.COM/DEPTS/BH)



**SOLANO COUNTY  
BEHAVIORAL HEALTH**

**How to  
Access  
Our Services**

**You Are Just  
a Phone Call Away  
from Accessing  
A Better Tomorrow**

**1-800-547-0495**

To learn more about Solano County Behavioral Health follow us on the following social media platforms:



@SOLANOCOUNTYBH



DEPARTMENT OF HEALTH & SOCIAL SERVICES  
Behavioral Health Services Division



**SOLANO  
COUNTY**



## ABOUT SOLANO COUNTY BEHAVIORAL HEALTH

SCBH is committed to equity, diversity, and inclusion. Our services aim to empower all community members throughout their journey towards wellness and recovery. It is also of equal importance for us to improve access to quality care for underserved and under-represented ethnic and minority populations who have been historically marginalized by health care systems. We value the importance of employing staff who possess valuable life experiences and expertise to ensure our workforce is culturally and linguistically responsive and leverages diversity to foster innovation and positive outcomes for the people we serve.

## SOLANO MENTAL HEALTH PLAN AND SOLANO DRUG MEDI-CAL PROGRAMS

Solano County Behavioral Health is responsible for implementing and overseeing the operations of both the Solano Mental Health Plan and Solano Drug Medi-Cal Program.

- Solano Mental Health Plan (MHP): This healthcare system provides specialty mental health services for individuals who are experiencing significant mental health symptoms, and who have Solano County Medi-Cal or are uninsured.
- Solano's Drug Medi-Cal Program (DMC-ODS): Solano's DMC-ODS Program is managed by Partnership Health Plan of California with substance use treatment services provided through Beacon Health Services for individuals with Solano County Medi-Cal, and with prior authorization, for individuals without insurance.

## WHAT IS AN ACCESS LINE??

The purpose of the Access Line is to make sure you are being referred to the appropriate services based on your individual needs. The Access representative will work with you to find out if you have mental health needs, substance use treatment needs, or some other needs and provide a referral so you can start accessing care.



## WHAT HAPPENS WHEN I CALL THE SOLANO ACCESS LINE?

A Solano Access representative will greet you and begin the conversation by first determining if you are experiencing an emergency that requires an immediate response. If that is not the case, the representative will ask questions such as:

- Demographic information (name, date of birth, gender, etc.)
- Insurance information (Solano County Behavioral Health programs specifically serve those with Solano County Medi-Cal, Medicare and the uninsured)
- Current mental health symptoms and/or substance use problems
- Information about how your life being impacted
- An access screening can take up to 20-30 mins, depending on your needs

*An Access screening can take up to 20-30 minutes, depending on your needs*

## STARTING POINT

In order to access these services, please use the following contact numbers:

**Solano County Access Line:**  
**1-800-547-0495**

**Solano DMC-ODS Access Line:**  
**1-855-765-9703 (Beacon Health Services)**

## NEXT STEPS

After your screening is finished, your Access Line representative will determine what system of care makes the most sense for you and make the appropriate referrals. Such referrals will either be for an assessment for mental health or substance use treatment from a Solano County Behavioral Health program, or a referral to another provider entity.

The Solano County Behavioral Health MHP provides behavioral health services—mental health and substance use treatment—for both children and adults. While services are delivered for consumers living throughout the County there are outpatient clinics operated by County and contract partners located in Vallejo, Fairfield, Rio Vista and Vacaville. Additionally, there are programs that travel to schools and other regions of the County to provide services.