

Wednesday, December 12, 2018

Solano Emergency Medical Service Cooperative C/O Birgitta Corsello, Solano County Administrator 675 Texas Street Fairfield CA 94534

VIA Electronic Delivery

RE: EMERGENCY MEDICAL SERVICES SYSTEM REVIEW AND DRAFT REPORT

Dear Chair Corsello and Board Members,

On behalf of the elected Board of Directors for the Cordelia Fire District we write to express our concern with the Emergency Medical Services Report and RFP draft which has been developed by Page, Wolfberg & Wirth.

The report seems to miss the mark with regard to stakeholder input. In fact, the report never mentions even the existence of the Cordelia Fire District. The Cordelia Fire District is the ONLY stand-alone Fire District providing engine based paramedic service in the unincorporated area and is one of only three geographic areas in the unincorporated area receiving advanced life support services from a fire service provider.

The Cordelia Fire District has grave concerns about sending 911 calls to a private entity only to re-contact the public safety answering point with additional information. This will add to response times and is not in the best interest of the citizens we serve. We strongly object to a private entity determining which calls our Fire District will or will not respond to without in depth collaboration and concurrence by this Board. We acknowledge that fire dispatching is fragmented at best in the entire County and we support efforts to improve an already complicated system. Adding another call center to the mix will not be an improvement. We concur that existing Public Safety Answering Points should become certified and deliver pre-arrival instructions. This enhanced service will benefit our residents. This service should not be provided by the contractor.

We feel strongly that through additional stakeholder outreach and collaboration with the Fire Service and 911 providers, additional options will be available to achieve the desired outcomes. For example, Solano County Dispatch is the ONLY dispatch current sending calls for service to the contractor via a CAD to CAD electronic push. The balance of the 911 centers still call on the telephone to request ambulances. This improvement alone could shave up to two minutes off ambulance response times.

We urge you to reject the report in its current form and direct staff to conduct additional outreach with ALL the pre-hospital care providers and work collaboratively to find alternate solutions.

Jeff Dittmer, Chair

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Cc: Solano County Fire Chiefs Association