



Solano County In-Home Supportive Services Public Authority

CONNECTIONS TO CARE

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Volume 1, Issue 2

Public Authority Launches New Website

We are pleased to announce that the Public Authority has released it's website! The website address is:

http://www.solanocounty.com/depts/hss/public_authority/default.asp

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Through our website you can do all of the following things:

- Get more information about our Registry and upcoming recruitment sessions
- Access the IHSS Public Authority Advisory Committee webpage that includes their meeting schedule, meeting agenda, and meeting minutes
- Link to other websites to get more information about In-Home Supportive Services and Provider Enrollment
- Obtain the latest information about IHSS news and available training by subscribing to the News and Training page
- Get more information about health benefits for IHSS Providers
- Access our Frequently Asked Questions (FAQ) page
- Get information on how to contact us

If you would like to provide any feedback or contribute articles for consideration for the news and training page, please contact Teri Ruggiero, Public Authority Administrator, at TLRuggiero@solanocounty.com or call the Public Authority at (707)784-8200.

New & Improved—Subscribe to News & Training!

While we can no longer provide a paper newsletter to the over 4,000 IHSS consumers and providers living in Solano County, we are very excited to tell you that you may now access up-to-date IHSS news and training information through subscribing to the IHSS Public Authority News & Training webpage at:

http://www.solanocounty.com/depts/hss/public_authority/news_n_training.asp

Simply click on the “red envelope” icon at the top right corner of the page that says “Get e-mail updates when this information changes.” Any time we post or update an article you will get an e-mail directing you to this webpage.





IHSS Provider Enrollment— REVA

Solano County recently implemented a new way for In-Home Supportive Services (IHSS) Providers to complete their mandatory enrollment. The new process is completed online and is called Registration, Enrollment and Video Application (REVA). You access REVA at the following website:

[http://
www.solanocounty.com/
depts/hss/
providerenrollment.asp](http://www.solanocounty.com/depts/hss/providerenrollment.asp)

This website is ONLY to be used by caregivers or "providers" of the IHSS program in Solano County. State laws require that all IHSS providers go through an enrollment process and pass a background check before they are eligible to be paid by the IHSS program.

You are not eligible to enroll as an IHSS provider until you know that the person you will be taking care of has been approved by IHSS after

a social worker has made an in-home visit to assess the person's needs.

Your enrollment as an IHSS provider will be completed in three steps using REVA.

1) Go to the website listed above to fill in your enrollment forms, watch the mandatory enrollment video, and book an appointment date and time to complete the process.

2) Go to your appointment on the date you have chosen. Remember to bring your original social security card, current valid government issued identification such as driver's license. Your name on the Social Security card and on your identification card must match!

3) Follow the instructions given to you at your appointment for LiveScan to complete the enrollment process.

For questions about provider enrollment, please call the Provider Enrollment line at **(707)784-8753**.

For questions about provider payroll or paychecks, timesheets, please call the Payroll Information Line at **(707)784-8990**.

If you need to speak with a social worker about authorized hours or to apply to receive IHSS services, please call the IHSS program at **(707)784-8259**.



Provider Enrollment Question & Response

Q: I can't find my Social Security Card?

R: Visit the Social Security Office and apply for a replacement. You may ask them to provide you with a letter or printout to use at your appointment.



The Solano County IHSS Public Authority Advisory Committee meets the third Monday of every odd-numbered month from 2pm to 4pm at the Health and Social Services Building located at 2101 Courage Drive, Fairfield (Multipurpose Room). Meetings are open to the public.

Computer Access & Free E-mail

Did you know that in 2007 the United States Census reported that 78% of Americans owned computers?

But don't fear if you are part of the 22% who do not!

You can still access a computer workstation for free through your local library! You may have to reserve some time, so please call your local library at **1-866-57-ASKUS** for more information. Here are the libraries in Solano County:

BENICIA

Benicia Public Library
150 East L Street
Benicia, CA 94510
(707) 746-4343

DIXON

Dixon Public Library
230 North 1st Street
Dixon, CA 95620
(707) 678-5447

FAIRFIELD/SUISUN

Fairfield Civic Center Library
1150 Kentucky St
Fairfield, CA 94533

Fairfield Cordelia Library
5050 Business Ctr Dr.
Fairfield, CA 94534

Suisun City Library
601 Pintail Drive
Suisun City, CA 94585

RIO VISTA

Rio Vista Library
44 South Second Street
Rio Vista, CA 94571

VACAVILLE

Vacaville Public Library
1 Town Square Place
Vacaville, CA 95688

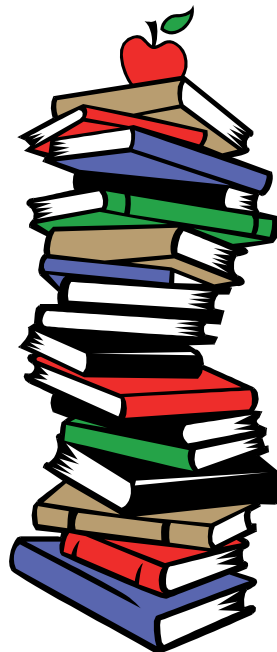
VALLEJO

John F. Kennedy Library
505 Santa Clara Street
Vallejo, CA 94590

Springstown Library
1003 Oakwood Avenue
Vallejo, CA 94591

Free E-mail Address

Did you know that you can create a free e-mail address by simply signing up at yahoo.com, hotmail.com or gmail.com? Visit any of those websites for more information.



Provider Enrollment Question & Response

Q: I already had a background check for another job. Do I have to do it again?

R: Yes. Everyone applying to be an IHSS Provider must have a background check done using the forms provided by IHSS.

SAVE THE DATES!

Solano County Regional Union Meetings

ULTCW | United Long Term Care Workers.

March 20, 2012
April 17, 2012
May 15, 2012
June 19, 2012
July 17, 2012
August 21, 2012
September 18, 2012
October 16, 2012
November 20, 2012
December 18, 2012

**At the Offices of SEIU Local 1021
2300 Boynton Ave., 2nd floor
Fairfield, CA 94533
5:00pm-7:00pm**

Please call **Karen Williams** at **(510)220-3940** to confirm your attendance to these meetings.



In-Home Supportive Services
Public Authority of Solano County
275 Beck Avenue, MS 5-190
Fairfield, CA 94533

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You are Invited

The Solano County IHSS Advisory Committee presents:

The IHSS Consumer-Provider

Spring 2012 Outreach Conference

“Spring Into Wellness”

Tuesday April 17, 2012

County Events Center, 601 Texas Street, Fairfield

9:30am—3pm

Registration begins at 9am!

LUNCH PROVIDED! RAFFLE PRIZES!

Please RSVP to (707)784-8200 by April 10 to reserve your seat